



FAQ – Questions & Answers

Registration & Journey

➤ Can I still register at short notice?

The **online registration** will remain open throughout. From **20.10.2026** the **on-site rate** applies (**fees**). In case of any problems, you will find us on-site at the congress office (Tue–Thur, 08:00–18:00 | Fri, 08:00–16:00).

➤ Which entrance do I take on-site? What do I need to have ready?

Please come to the **CityCube Berlin, Messedamm 26, 14055 Berlin**. Kindly have your **eTicket** respectively new **Intercongress Card** ready.

➤ Where do I park my car?

Please use car park **P14+P17+P18** for **15 EUR per day**. Due to the limited number of spaces, we recommend travelling by public transport or taxi.

➤ What is the admission procedure?

At the entrance, the **QR code** you received on your registration confirmation **will be scanned**. Please show your eTicket (via smartphone or printed) or your new **Intercongress Card**.

➤ Where can I get my name badge and lanyard?

Please **scan the QR code** of your eTicket at the **printing station** (in the exhibition **level 2**). Your Intercongress Card is a reusable name badge. The matching lanyard is available there as well.

➤ Is there a cloakroom?

In the **entrance foyer and in Hall 7**, you may hand in clothes for **3 EUR** and bags for **6 EUR** each incl. insurance (Tue, 07:45–20:30 | Wed, 07:45–19:00 | Thu, 07:45–19:00 | Fri, 07:45–18:30).

➤ Is there a Lost & Found office?

Please hand in/collect lost property at the **cloakroom**. After the congress, lost property will be stored at the **Messe-Fundbüro**, Hall 21 (Tel. 030 3038-1787).

➤ Are there any congress bags?

Eco-friendly carrier bags will be provided in the **info area (entrance foyer)**.

➤ How do I get into the free Wi-Fi?

Network: **DKOU2026** Password: **BIOLOXdeltaDKOU2026**

➤ In which language will the congress be held?

The congress languages are **German** and **English** (according to the session or lecture title). Please use your own **translation app** (e.g. **DeepL, Google, Apple**) with earphones.

➤ Is there a code of conduct?

Appropriate behaviour is repeatedly pointed out during the congress. To report violations, please contact the **congress office**.



Programme & Events

➤ Where do I hand in my presentation?

The speaker preview room is located in **Hall B (level 2)**. Please upload your presentation via the [presentation portal](#) at least 3 hours before the session starts. More details on presentation technique can be found [here](#).

➤ Is there a programme booklet?

Our [PocketGuide](#) with daily overviews is handed out at the **info area (entrance foyer)**. Please find the latest content at any time in the [web programme](#) or **Intercongress-App** ([Google Play](#), [App Store](#)).

➤ Will there be any posters?

During the whole congress, ePosters will be presented in **Hall B (level 2)**. Technical information can be found [here](#).

➤ Can I register for courses/seminars at short notice?

Registration takes place **in advance** via the relevant [academy](#). On-site please ask directly at the respective **course room**.

➤ Where will the Opening Ceremony take place?

The **Opening** will start on **Tuesday, 20.10.2026 at 17:15 in the Festsaal**. The **Get Together** will take place from 19:00 in two foyers.

➤ What do I have to consider at the Congress Party?

The **Congress Party** will take place on **Thursday, 22.10.2026 at KaDeWe** (Tauentzienstr. 21-24, 10789) Berlin. Admission starts at 20:30 and ends at 22:30. Please bring your **eTicket** incl. the booking (**165 EUR**).

➤ How is the event certified?

The **Ärztchamber** Berlin awards **6 credits per day**. Further certifications can be viewed [here](#).

➤ How do I get my certificate?

All **day certificates** (e.g. [Ärztchamber](#)) are recorded **centrally at the entrance** and automatically uploaded at the end of the congress. For **session certificates** ([D.A.F.](#), [DGUV](#), [DVSE](#), [EndoCert](#)), please scan the **QR code yourself at the lecture hall** if required. Please register in advance with your MyArea login details at www.qna.at/dkou.

➤ Can I also follow congress content from home?

The sessions in **London 1** will be **live streamed** (without certification). The content as well as the sessions in the **Festsaal** are available **on demand** for **one year** after the congress (according to your booking). **Access** is via your [MyArea](#) for the respective session in the programme.

➤ Is there an abstract publication?

Accepted abstracts will be published for citation at [PUBLISSO](#) after the congress.



Exhibition & Service

➤ Where is the industrial exhibition located?

The accompanying exhibition is located in **Halls A and B (level 1+2)**. You will find an overview of the exhibiting companies in the PocketGuide, in the Intercongress-App and on our [congress website](#).

➤ Who has access to the premises?

Visitors may only attend the exhibition with a valid [eTicket](#) during **opening hours** (Tue, 08:30-17:30 | Wed, 08:30-18:30 | Thu, 08:30-19:00 | Fri, 08:30-16:30). **Minors are not permitted** to enter the premises in accordance with the Heilmittelwerbegesetz (HWG §10).

➤ Is there childcare available?

At the on-site [KIDS Club](#) your child will receive professional care for **EUR 10 per half day** (Tue, 08:00-17:30 | Wed, 08:00-18:30 | Thu, 08:00-19:00 | Fri, 08:00-16:30). Places are **limited**, so we recommend registering early.

➤ Where can I get something to eat and drink?

Catering at extra cost (**5 EUR to 20 EUR**) is available at the [food trucks](#) in the exhibition (Tue-Fri, 08:30/11:00-17:00).

➤ Where can I charge mobile phones or tablets?

At the **Plug & Work** station in **Hall A (level 1)**. Please bring your own charging cable.

➤ Where can I rest and recover?

In the **Relax Area** in **Hall B (level 2)**.

➤ Are there any Industry Symposia/Company Workshops?

Workshops take place every day during the **lunch break**. For details, please refer to the [web programme](#), the Intercongress-App or this [overview](#).

➤ Can I become a member of BVOU resp. DGOU/DGOOC/DGU during the Congress?

Yes, the **Joint Stand O&U** is located in front of **Hall B (level 2)**. You will also find information on reduced rookie membership there.

➤ What special features can I expect in the exhibition?

The [RE:LIVE - Surgical Technique Theater](#) will be showing moderated surgical videos in front of Hall A (**level 1**). [Start-ups and research institutes](#) are located on the same level next to the Plug & Work. [Experience formats](#) in the form of short lectures/demonstrations will take place during the breaks in some exhibition areas.

➤ How sustainable is the DKOU?

The aim is to make the congress as sustainable as possible in line with the United Nations [Sustainable Development Goals](#). The measures include environmental, economic and social objectives.